



Texas Comptroller of Public Accounts
Glenn Hegar

Gaye Smith Account ▾

[Bid Postings](#)

[Contracts](#)

[SPD Applications](#)

[TSB Help](#)

Solicitation Notice

[Print](#)

Thank you for using the ESBD, your bid solicitation entry is now complete

Status: Posted

Contact Name: Gaye Smith

Contact Number: 737-400-5660

[Modify Solicitation](#)

Contact Email: gaye.smith@twc.texas.gov

Solicitation ID: 3202300192

Solicitation Title: Ticket Tracker System

[Internal Notes](#)

Agency/Texas SmartBuy Member Name: Texas Workforce Commission - 320

Posting Requirements: 14+ Days for Entire Solicitation Package

[Cancel Solicitation](#)

Solicitation Posting Date: 4/14/2023

Response Due Date: 4/28/2023

Response Due Time: 2:00 PM

Solicitation Description:

Ticket Tracker is a customized software application designed for working and tracking Social Security Administration (SSA) – Vocational Rehabilitation (VR) reimbursement requests. The application extracts information from the Rehab Works system and the unemployment insurance wage data base and combines the data to create files based on the program's wage requirements, that are then sent to the SSA and matched to the SSA tickets for processing the claims.

Class/Item Code: 95635-*Internet Database Subscriptions

[Published Details](#) [Internal Notes](#)

Record Attachments

#	Name	Description
1	ESBD_File_321670_IFB_3202300192_Ticket_Tracker_System_Final.pdf	IFB 3202300192 Ticket Tracker System



Texas Comptroller of Public Accounts
Glenn Hegar

- [Home](#)
- [Contact Us](#)

POLICIES

- [Privacy and Security Policy](#)
- [Accessibility Policy](#)
- [Link Policy](#)
- [Texas.gov](#)
- [Search from the Texas State Library](#)
- [Texas Homeland Security](#)
- [Texas Veterans Portal](#)
- [Public Information Act](#)
- [Texas Secretary of State](#)
- [HB855 Browser Statement](#)

OTHER STATE SITES

- [texas.gov](#)
- [Texas Records and Information Locator \(TRAIL\)](#)
- [State Link Policy](#)
- [Texas Veterans Portal](#)